

SPR FURNITURE CONTACT INFORMATION



GENERAL FURNITURE REQUEST

(844) 387-6777

FURNITURESUPPORT@SPRICH.COM

General Furniture questions, product assistance or furniture order tracking.

Please have the following information:

- Account Number
- Ship To Information
- Contact Name & Number
- Purchase Order (if required)
- Items To Order
- Quantity



FURNITURE SPECIAL ORDERS:

FURNITUREORDERS@SPRICH.COM

Place Stock Orders with Local Branch

Email your purchase order with the following information:

- Account Number
- Ship To Information
- Contact Name & Number
- Purchase Order (if required)
- Items To Order
- Description
- Quantity w/ Unit of Measure



INTERIOR DESIGN

INTERIORDESIGN@SPRICH.COM

We provide Interior Design to our customers for projects and furniture orders placed through S.P. Richards. Our standard turn around time is 48-72 hours depending on project size.

Email your request including:

- SPR Design Request Form*
- Account Number
- Project Name and Shipping info
- Contact Name & Number
- Any Helpful Project Information
- Due Date for Pricing To Customer

* also available at SPRFurniture.com/Forms



STANDARD PRICING & INVENTORY

Contact your local branch or SPRAdvantage:

www.spradvantage.com

For access to the site please call

(888) 763-2615



PRODUCT INFORMATION

www.ITEMINFO.com

Lorell Product Information:

www.Lorellfurniture.com



PROJECT PRICING

FURNITUREBIDS@SPRICH.COM

For large opportunities send completed form to furniturebids@sprich.com

Click here to download or find at www.SPRFurniture.com/Forms

RETURN POLICY & PROCESS

POLICY:

Your complete satisfaction is our primary concern. Stocked furniture items may be returned in its original packaging and in resalable condition. FurnitureAdvantage™ or Special order non-stocked items will be ordered upon request, but unfortunately may NOT be returned.

S.P.RICHARDS CO.™

PROCESS:

Submit your request to your local branch customer service. Returns for stock items can also be submitted on www.spradvantage.com.

For Lorell warranty claims and replacement parts contact 888-598-7316 or email support@sprwarranty.com.

Please include original order information and pictures for warranty claims.

To become a SPR Customer call us at 844-387-6777

WWW.SPRFURNITURE.COM